Privacy Policy

This Privacy Policy applies to users of the website www.vial-automation.si (hereinafter: the website) and orders as well as performance of contracts for services offered by VIAL Automation d.o.o. (hereinafter: the Company), which acts as the personal data controller. This policy defines the methods of personal data collection, the purposes of the collection, the security measures for the protection of personal data and your rights regarding the protection of personal data.

Any changes to our Privacy Policy will be published on this website. By using the website, the individual confirms that he/she accepts and agrees with the entire content of this Privacy Policy.

DATA TYPES

The Company collects, stores and processes only those personal data that enable normal business with customers and only to the extent that it can establish contact with the customer, create an offer and issue an invoice. These data types are:

- Basic personal data (name, surname),
- Basic contact details (telephone number, e-mail address),
- Basic information about the company employing the person whose data we process (company name, function in the company),
- Information related to your enquiries,
- Basic data concerning orders and performance of contracts,
- Information about the computer (device type) you use to access the website,
- The information we need to issue invoices for the services provided (address, postal code, city).

A customer can reply with “Unsubscribe” to any e-mail sent by the Company to existing customers.

PURPOSE OF DATA PROCESSING AND THE BASIS

The Company uses the personal data obtained via online form available on the website under the “Contact” or in another usual way for the following purposes:

- Business communication regarding the provision of our services and responding to inquiries,
- Conclusion of the contract and fulfilment of the obligations arising from the contract concluded,
- For marketing communication purposes,
- Transfer of personal data to third parties. We will only transfers your data when justified by our legitimate interest in ensuring safe and lawful business operations and the fulfilment of legal obligations (such as tax obligations),
- Exercising any legal claims and settling disputes.

We process the data in accordance with the applicable legislation governing the protection of personal data, namely:

- Where the processing of your personal data is necessary for the performance of the contract you have entered into,
- When you have given your consent to the processing of your personal data for a particular purpose of processing, where you always have the right to withdraw that consent,
- Where the company has a legitimate interest in the processing of your personal data,
- Where this is strictly necessary in order to fulfil certain obligations imposed on us by the law.

SAFETY

The company ensures the security and protection of personal data with the following measures:

- Regular updating of software and computer equipment where personal data are stored,
- Protection of business premises where computer equipment is located,
- Protection of access to personal data,
- Regular backups,
- Immediate action in the event of security incidents.

RIGHTS OF THE DATA SUBJECT

Each data subject has the following rights:

1. Right of access and right to data portability

An individual may request information on which of his/her personal data have been stored, how the data was collected and for what purpose. The Company must provide the data in a structured, commonly used and machine-readable form and in such a way that the individual can easily transfer it to another controller. If personal data are transferred to third parties, information on the identity of the recipient or category of recipients must be provided.

2. Right to rectification

If the personal data are incorrect or incomplete, the individual may request that they be rectified or supplemented.

3. Right to erasure

An individual may request for the data to be deleted if the processing of such data has no legal basis or if the basis has ceased. The same applies if the purpose of data processing ceases or is not applicable for other reasons. Prescribed or specified retention periods and conflicting data protection interests must be taken into account.

4. Right to object

The data subject has the right to object to the processing of his/her data, which must be taken into account if the protection of his/her interests due to a certain personal situation takes precedence over the interest of the Company as a data controller. This shall not apply if the basis for processing is a legal obligation of the Company.

5. An individual may object to the processing of his/her data for the purposes of advertising or market research or public opinion research. In the event of an objection or withdrawal of consent, processing of the data for these purposes must be stopped and the use must be blocked.

6. The individual has the right to file a complaint regarding the processing of his/her personal data with the national supervisory authority competent for the supervision of personal data protection.

COOKIES

In order to make the use of the website easier and to ensure the best possible user experience, cookies are used. Cookies are data units that allow comparison of new and returning visitors and understanding their use of the website. If you do not want to use cookies, set your computer to delete all website cookies and/or warn you before the cookie is saved to the disk. If you do not want to change the use of cookies, simply proceed to the website.

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